



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
AMENDMENT/RESPONSE TRANSMITTAL

In re: Katayoun Atefi et al. : Date: 09 January 2006
Group Art Unit: 3623 : IBM Corporation
Examiner: Johnna Stimpak : Intellectual Property Law
Serial No.: 09/822,592 : Dept. IQ0A/040-3
Filed: 30 March 2001 : 1701 North Street
Confirmation No.: 1255 : Endicott, NY 13760

Title: METHOD AND SYSTEM FOR ASSESSING INFORMATION TECHNOLOGY
SERVICE DELIVERY

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Transmitted herewith for filing is an Amendment/Response in the above-identified
Application.

☒ No additional fee is required.
☐ The filing fee has been calculated as follows:

	Claims Remaining After Amendment	Highest Number Previously Paid For	Present Extra
Total	17	- 20	0
Independent	2	- 3	0
<input type="checkbox"/> First Presentation of Multiple Dependent Claim			

Other Than Small Entity

Rate	Additional Fee
x \$ 50.00=	\$ 0.00
x \$200.00=	\$ 0.00
\$360.00	\$ 0.00
TOTAL	\$ 0.00

Certificate of Mailing Under 37 CFR 1.8(a)

I hereby certify that the enclosed or attached correspondence is being deposited with the United State Postal Service as first class mail in an envelope addressed to the Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on 09 January 2006.

Karuna Qjanen, Reg. No. 32,484

Deposit Account Authorization:

☐ Please charge Deposit Account No. 09-0457 in the amount of \$ 00.00, the Additional Fee calculated above. A duplicate copy of this sheet is enclosed.

☒ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 09-0457. A duplicate copy of this sheet is enclosed.

☒ Any additional filing fees required under 37 C.F.R. §1.16.

☒ Any patent application processing fees under 37 C.F.R. §1.17.

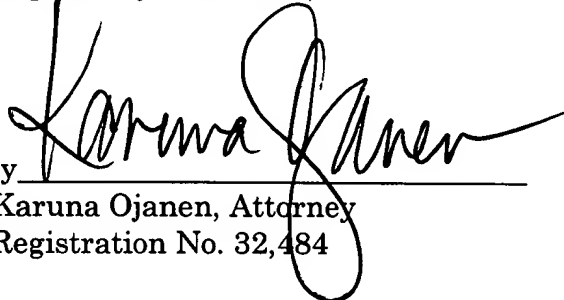
Date: 09 January 2006
Customer No. 54462

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PATENT TRADEMARK OFFICE

Respectfully submitted,


By _____
Karuna Ojanen, Attorney
Registration No. 32,484



Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

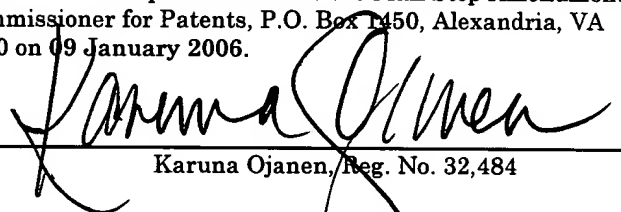
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Karuna Ojanen, Reg. No. 32,484

AMENDMENT UNDER 37 CFR 1.111

INTRODUCTORY COMMENTS

In response to the Examiner's Action mailed 07 October 2005 with a shortened statutory period set to expire on 07 January 2006, Applicants submit the following amendments to the claims and remarks.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks are included on pages 8 through 13 of this paper.

A Change of Correspondence Address is also enclosed.